Attorney's Docket No.: 13911-115001 / 2004P00159 US

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Gerd Forstmann et al.

Art Unit : Unknown Examiner : Unknown

Serial No.:

: March 31, 2004

Filed Title

: AIDING A USER IN USING A SOFTWARE APPLICATION

Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449.

These 2 undated references are believed to have been published at least 1 year before the filing date of this application.

This statement is being filed with the application. Accordingly, only copies of foreign patent documents and non-patent literature are enclosed. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date:\_\_

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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13911-115001	Application No.	
Information Disclosure Statement by Applicant (Use several sheets if necessary)  (37 CFR §1.98(b))		Applicant Gerd Forstmann et al.		
		Filing Date March 31, 2004	Group Art Unit	

	U.S. Patent Documents						
Examiner	Desig.	Document	Publication				Filing Date
Initial	ID	Number	Date	Patentee	Class	Subclass	If Appropriate
	AA						
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Foreign Patent Documents or Published Foreign Patent Applications								
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	AL							
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	Other Documents (include Author, Title, Date, and Place of Publication)				
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Initial	ID	Document			
	AQ	Pages available under the heading, "Create the report," in Crystal Reports Online Help, available from Seagate Software IMG Holdings, Inc.,  Mk:@MSITStore:C:\unzipped\CR8.5HELP_En\En\crw.chm::/04_quick11.html, printed on March 31, 2004, 19 pages.			
	AR	Screenshots from Crystal Reports 8.5, printed on March 31, 2004, 11 pages.			
	AS				
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EXAMINER: Initials citation considered. Draw line through citation if no	I ot in conformance and not considered. Include copy of this form with
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